

# Maui Gem Pool Finish Warranty



Congratulations on receiving a Maui Gem swimming pool finish, the finest 100% quartz pool finish produced today. Pyramid Cement Products takes great pride in engineering and manufacturing performance and innovative products for the swimming pool plaster industry. Maui Gem Finishes, cared for properly will give you many years of satisfaction and enjoyment. Please complete the following warranty information.

**Buyer Name** \_\_\_\_\_  
Company Name: \_\_\_\_\_  
Address \_\_\_\_\_  
City, State, Zip \_\_\_\_\_  
**Pool contractor** \_\_\_\_\_  
Address \_\_\_\_\_  
City, State, Zip \_\_\_\_\_

**Applicator Signature:** \_\_\_\_\_  
Surface Area Sq. Ft. \_\_\_\_\_  
Date Completed \_\_\_\_\_  
Maui Gem Finish \_\_\_\_\_  
Number of bags purchased \_\_\_\_\_

## **Five Year Limited Warranty**

Pyramid Cement Products warrants that its Maui Gem finishes will meet and exceed industry standards regarding strength and durability of cement based swimming pool finishes. Pyramid Cement Products warrants Maui Gem Finishes against failure for five years from the date of installation. In the event of failure, Pyramid Cement Products shall, upon notification of such failure, instruct its applicator to file a report of verification. Pyramid Cement Products reserves the right to inspect and confirm such failure. Upon receipt of this verification, our plant will send the applicator freight prepaid, on behalf of the buyer, all Maui Gem material required to refinish the pool.

## LIMITATIONS

1. This warranty shall not include pools that have been physically abused, or abused through lack of proper water chemical balancing. NOTE; Maintaining proper water chemistry is very important to any swimming pool finish. Failure to maintain proper water chemistry can result in damage beyond our control, and thus can void this warranty. Records of water chemistry must be maintained, to keep this five year warranty valid. Proper water chemistry by pool industry standards is as follows: Chlorine 1 to 3 PPM, Total Alkalinity 80 to 120 PPM PH 7.2-7.6, Calcium Hardness 200-450, Cyanuric Acid (referred to as stabilizer) below 100 PPM
3. Color and shade variations are a highlight of a quartz finish. The applicator, upon approval from Pyramid Cement Products, shall have the right to repair the pool finish. Maui Gem material is limited to this repair. It is understood that some cosmetic variation of color may occur.
4. Subsequent costs as to water replacement, chemicals, land, and loss of use of the pool are not covered by this warranty.
5. This limited warranty is non-transferable and is only valid to the buyer listed above.  
A copy of this warranty must be sent to Pyramid Cement Products within thirty 30 days of installation.
6. Contractor reserves the right to bill labor at the rate of \_\_\_\_\_ to customer for service calls where the pool finish problem is determined not to be product failure as a result of material failure or installation error. This applies specifically to staining, which can occur on almost any surface.

I \_\_\_\_\_, hereby accept this warranty, without exception, to be my sole warranty on the Maui Gem quartz pool finish product.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date